

BEFORE YOU GO OUT TO COUNT

- ✓ Watch the Homeless Count Volunteer Training Video.
- ✓ Download the Akido Connect App and create an account.
- ✓ Check in and receive team assignment, reflective vests, flashlights, and a paper map.
- ✓ Sign and turn in Homeless Count Waiver Form.



Be Sure You And Your Team Members Ask The Deployment Site Coordinator All Of Your Questions Before You Go Count!

STAY COVID-SAFE

- ✓ **Maintain social distancing while at deployment site.**
- ✓ **Please keep your mask on at all times.**

TEAMS

NEVER COUNT ALONE!

Look everywhere while being mindful of safety!



- ✓ **DO** seek second opinions from the team if unsure how to count.
- ✓ **DO** look in alleyways.
- ✓ **DO** get out and walk to check areas such as behind dumpsters if they cannot be seen from your vehicle.
- ✓ **DO NOT** leave the driver alone in the vehicle.
- ✓ **DO NOT** go inside abandoned buildings.
- ✓ **DO NOT** go into any area that you feel is unsafe but let your deployment site coordinator know about this when you return.

MAPS

- ✓ **DO** count border streets on **one side only**.
- ✓ **DO** count interior streets on **both sides**.



- ✓ **DO** check open parking lots.
- ✓ **DO** count the parking lots of stores and restaurants that allow overnight parking.
- ✓ **DO NOT** count in areas marked "do not count".
- ✓ **DO NOT** count on private property, school campuses, and inside hospitals.
- ✓ **DO** count on freeway underpasses, including off-ramps and on-ramps keeping your safety in mind
- ✓ **DO NOT** count areas not easily accessible. Special teams will be counting them.

HOW TO COUNT: PEOPLE

- INDIVIDUALS**
1. OVER 24 YEARS OLD
 2. 18-24 YEARS OLD
 3. UNACCOMPANIED MINORS (< 18)

- ✓ Unless you are very confident that a person is under 25, please count them under “# individuals over 24”.
- ✓ **DO NOT** count BOTH an individual and their dwelling.
- ✓ **DO** count the person(s).
- ✓ An adult couple counts as two individuals and should be counted under the “# individuals over 24.”



FAMILIES

- ✓ A family must have at least one child 17 years old or younger and at least one adult 18 or older.
- ✓ **DO** count family units and family members in the “family units” section.
- ✓ **DO NOT** duplicate family members under individuals.



HOW TO COUNT: VEHICLES / DWELLINGS



- ✓ **DO NOT** count an RV, car, or van on private residential property.
- ✓ **DO NOT** knock on doors or disturb people while counting.
- ✓ **DO** count dwellings when you do not see the occupants inside or nearby.
- ✓ If you hear voices coming from a shelter but cannot see people, only count the shelter.
- ✓ **DO NOT** flash a light inside someone’s tent, makeshift shelter, or vehicle.
- ✓ A shopping cart alone is NOT a makeshift shelter.
- ✓ Look for clear signs of homelessness and dividing lines to determine how many dwellings are in one area.



Look for a combination of indicators, because just one indicator is not enough evidence to conclude an individual is experiencing homelessness or if a dwelling is used for inhabiting purposes.

Use your best judgement and look for:

- ✓ **Appearance** indicators of homelessness: poor hygiene or physical condition, wearing multiple layers of clothing, or carrying multiple large bags.
- ✓ **Behavioral** indicators include pushing filled shopping carts, or carrying other multiple belongings, as well as sleeping on the ground or on a bench.
- ✓ **Condition** refers to vehicles. Look for signs that it may be used as a sleeping area: blankets covering up the windows, multiple flyers or parking tickets on the windshield, vehicles filled with many belongings, or lights on inside.

APPPEARANCE

BEHAVIOR

CONDITION

